

Milan, 13 April 2021

Subject: Notice of call for the Ordinary and Extraordinary General Meeting

In order to minimise the risks associated with the current health emergency, FAI SERVICE S. Coop. has decided to avail itself of the option established by article 106, paragraph 6, of Italian Decree-Law no. 18 of 17 March 2020, converted with amendments into Law no. 27 of 24 April 2020 and as extended by paragraph 6 of article 3 of Decree-Law no. 183 of 31 December 2020, converted with amendments into Law no. 21 of 26 February 2021, containing provisions relating to this emergency, in order to provide that the intervention of Members at the General Meeting **shall take place exclusively through the designated representative** pursuant to article 135-*undecies* of Italian Legislative Decree no. 58/98 ("TUF"), without the Members attending physically (in person) and in accordance with the procedures and terms provided for below in this notice.

The Directors, the Statutory Auditors, the secretary of the meeting and/or the Notary, the Designated Representative pursuant to article 135-*undecies* of the TUF, as well as any other persons authorised to attend by the Chair of the Board of Directors, may attend the General Meeting **exclusively through the use of remote connection systems** that allow their identification, in compliance with the COVID-19 control measures, as provided for by current and applicable regulations.

FAI SERVICE S. Coop. has appointed Società per Amministrazioni Fiduciarie Spafid S.p.A. as the Designated Representative ("Spafid" or the "Designated Representative"), with registered office in Milan.

The Members of FAI SERVICE S. Coop. with registered office in Milan, Viale Bacchiglione no. 16, are called to the Ordinary and Extraordinary General Meeting as follows:

The Ordinary and Extraordinary General Meeting of the cooperative FAI SERVICE S. Coop. is convened - by audio/video conferencing through the use of remote connection systems - in first call on 29 April 2021, at 6:00 a.m., and if necessary, **in second call, on 30 April 2021, at 2:00 p.m.**, to discuss and resolve on the following

Agenda

Ordinary part:

1. Statutory financial statements as at 31/12/2020 and statutory reports of the corporate bodies. Related and consequent resolutions.
2. Appointment of the independent auditor(s) for the period 2021-2022-2023. Decision on the relevant consideration.
3. Amendments and additions to the Internal Regulations relating to the services provided by FAI SERVICE S. Coop. to Members. Related and consequent resolutions.

Extraordinary part:

1. Approval of the project for the merger by incorporation of Tracky Immobiliare S.R.L. into FAI SERVICE S. Coop. Related and consequent resolutions.

With reference to attendance at the General Meeting, the following provisions must be taken into account.

Due to the health and hygiene restrictions in place following the spread of COVID-19 and, in particular, the consequent regulations in force pursuant to which cooperative companies are permitted to arrange for participation in the General Meeting to be conducted exclusively through the Designated Representative pursuant to article 135-*undecies* of the TUF, the Company provides that the Member who intends to participate in the General Meeting must be represented by means of a proxy granted to the Designated Representative identified by the Company in Spafid S.p.A. ("Spafid" or the "Designated Representative"), with registered office in Milan.

The proxy to the Designated Representative must be conferred by signing the specific proxy form available, with the relative instructions for completion and transmission, on the Company's website <https://www.faiservice.com/> in the section "2021 General Meeting".

The proxy must contain voting instructions on all or some of the items on the agenda and will be effective only for the items in relation to which voting instructions will be given.

FAI SERVICE S.Coop.

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CCIAA AER MI1826807
Cooperative Register no. A107667
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The proxy form with voting instructions must be submitted following the instructions specified on the form itself.

The original copy of the proxy must be sent to the aforementioned Designated Representative, together with a copy of a currently valid identity document of the Proxy Grantor or, if the Member granting the proxy is a legal person, of its *pro tempore* legal representative or of another party being granted appropriate powers, together with suitable documentation to certify its qualification and powers, by the end of the second day prior to the date of the General Meeting first call (i.e. by 27 April 2021), to the certified email address assemblee02@pec.spafid.it (even if the Proxy Grantor does not use a certified email account); please specify in the subject line "Delega RD Assemblea FAI SERVICE 2021" (Proxy to DR - FAI SERVICE 2021 General Meeting) and/or by courier/registered mail with return receipt (to the following address: Spafid S.p.A., Foro Buonaparte, 10 - 20121 Milan, Italy, Re. "Delega RD Assemblea FAI SERVICE 2021" (Proxy to DR - FAI SERVICE 2021 General Meeting)). The proxy and the voting instructions are revocable within the aforementioned period.

Members who wish to ask questions on the items on the agenda of the Shareholders' Meeting may send them by registered mail with return receipt to the administrative offices of FAI SERVICE S. Coop. in Cuneo, via Renzo Gandolfo 1 or to the certified e-mail address faiservice@pec.faiservice.cloud

Queries must be received by 24 April 2021.

The Company will reply to the inquiring Member by noon on 27 April 2021.

The documentation relating to the items on the agenda is made available to Members at the registered office of FAI SERVICE S. Coop. in Milan, Viale Bacchiglione no. 16 as well as at the administrative offices in Cuneo, Via Renzo Gandolfo 1, and a request to receive it may be sent to the email address assembleasoci@faiservice.com

FAI SERVICE S. Coop. reserves the right to integrate and/or modify the content of this notice, subject to compliance with applicable regulations, should it become necessary as a result of the evolution of the current health emergency situation from COVID-19.

FAI SERVICE S. Coop. - The Chair
- signed - Fabrizio Palenzona -